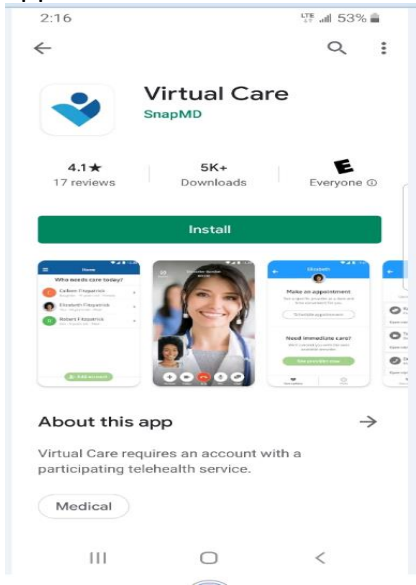


## Virtual Visits: Instructions for Android-

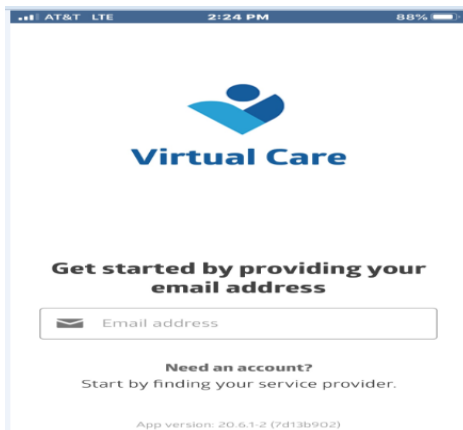
**STEP 1:** Prior to your appointment, download free Virtual Care SnapMD from Google Play Store. It is best to do this at least one day before your appointment to allow for troubleshooting.

**STEP 2:** Open App Store/Play Store and search for “Virtual Care SnapMD”

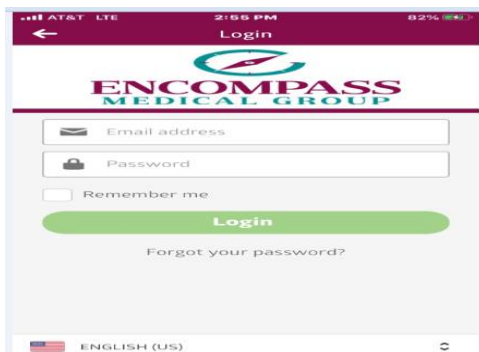
**STEP 3:** Download Virtual Care SnapMD by clicking **Install**. Once the application is installed, you can close out of the application



Enter your email address that will be used for your Virtual Care Account

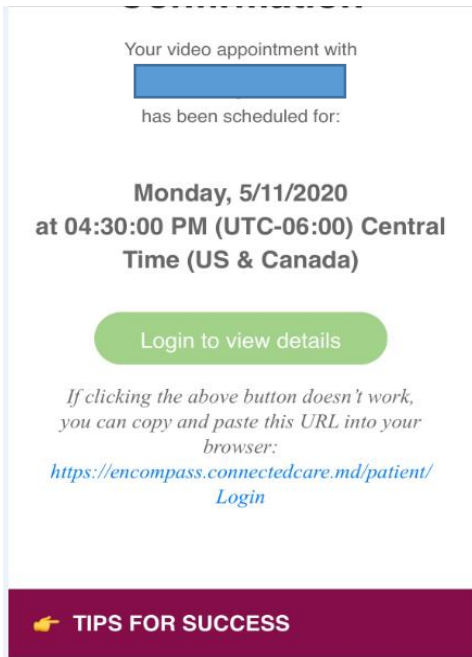


Create a Password- This will create your account

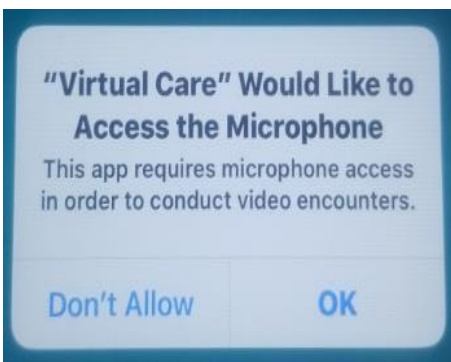
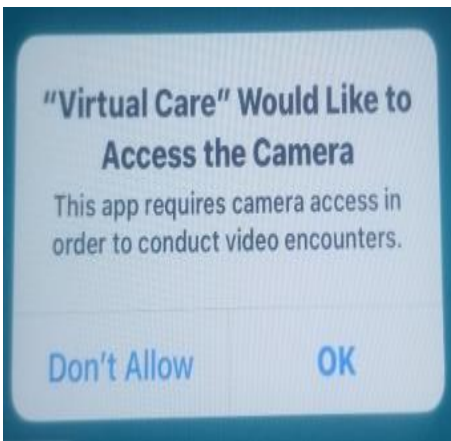


## Connecting for your appointment

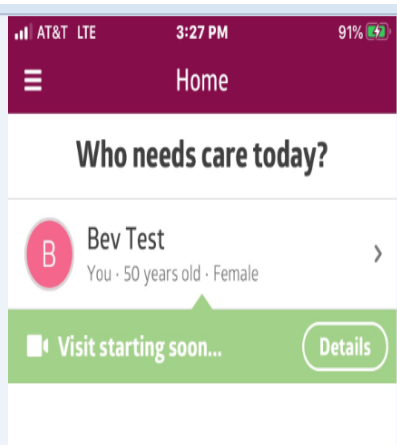
**Step 1:** 5-10 minutes prior to your appointment>open your email notification and click on Log In to View Details or log into your Virtual Care App



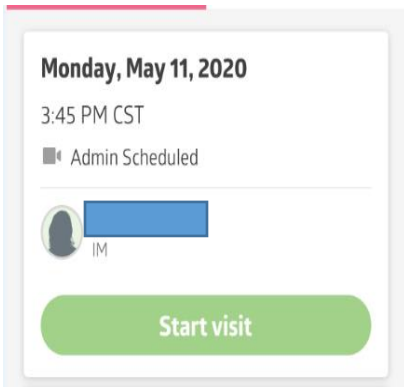
**STEP 2:** If you are asked for access to your microphone or camera, click **OK**.




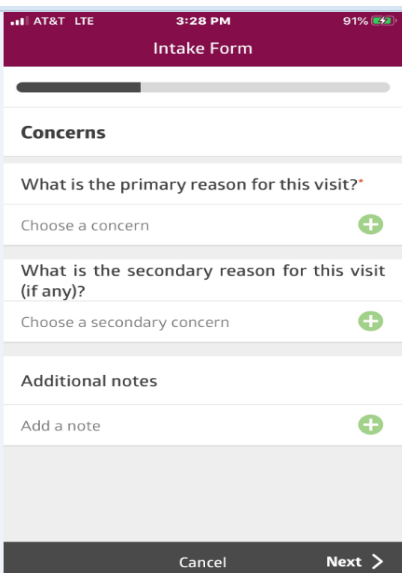
### Step 3: Click the Details Button



### Click Start Visit



**Step 4:** Click the  next to Primary reason for Visit>Make a selection for visit or choose other and provider reason>You are not required to fill out the second and third options>Click Next



**Step 5:** Click I acknowledge and agree to consent to treatment>Click Next

AT&T LTE 3:30 PM 91%

Intake Form

Consent

Consent to Treat

I acknowledge and agree to the Consent to Treat as stated above.

I acknowledge and agree

< Back Cancel Next >

**Step 6:** Click Proceed

AT&T LTE 3:30 PM 91%

Intake Form

Summary

Please review your information and proceed to your visit.

PATIENT  
Bev Test

PROVIDER  
[redacted]

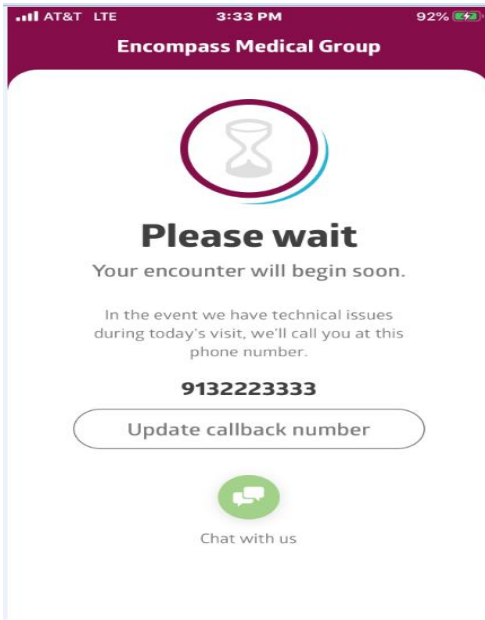
COMMUNICATION METHOD  
Video

View complete summary >

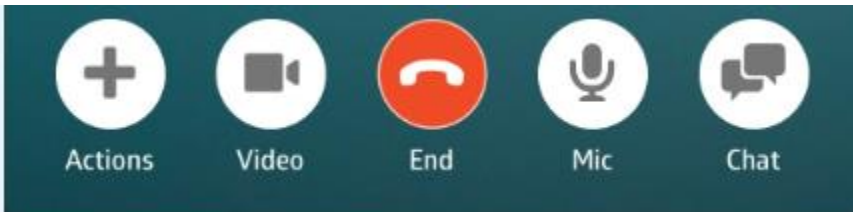
Proceed

Cancel

**Step 7:** If you see the screen below, please wait for the provider to join the meeting



**Step 8:**



- **Camera Button-** turns the webcam on and off- if there is a line through it, it is turned off- click on it to turn it back on
- **Mic Button-** turns the microphone on and off- if there is a line through it, it is turned off- click on it to turn it back on
- **Red Circle with Phone Button-** Ends the visit- do not click unless the visit is over
- **Actions Button-** gives more options
- **Chat Button-** Allows to message

Please make sure that your device is set up prior to your Virtual Visit. This will allow time for troubleshooting.