

Virtual Visit from Computer/PC

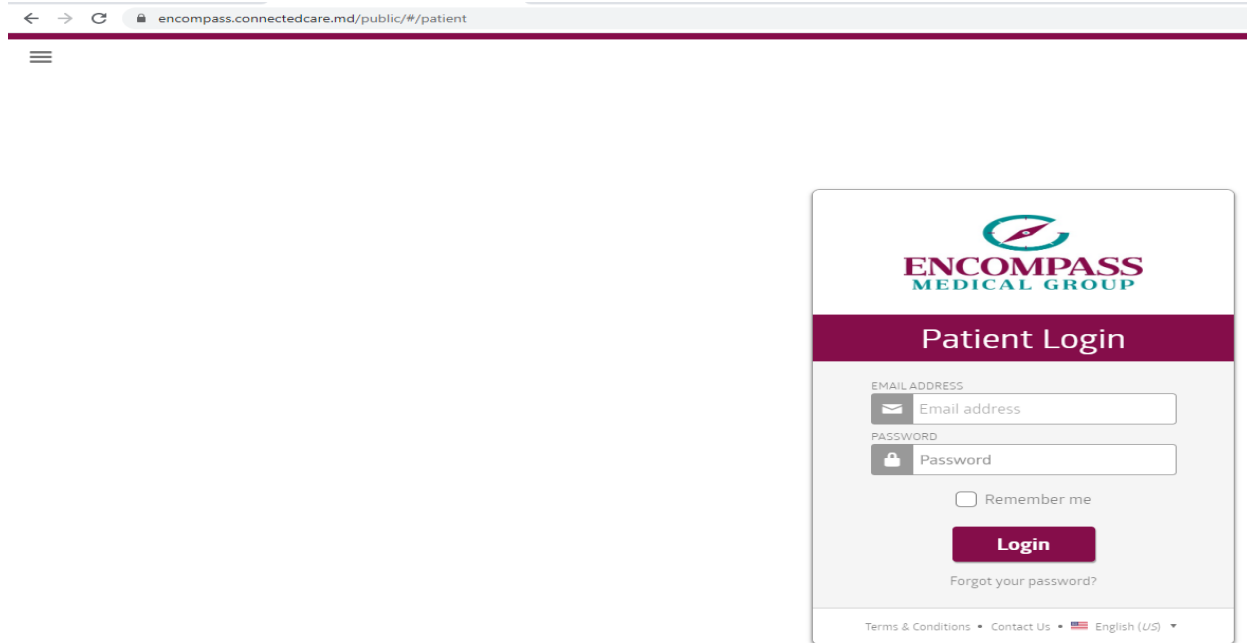
- Click on the URL within your email notification><https://encompass.connectedcare.md/public/#/patient>
- Create your Telemedicine Account

Connecting for your visit

Step 1: 5-10 minutes prior to your appointment>open your email notification and click on Log In to View Details or log into your account using the URL <https://encompass.connectedcare.md/public/#/patient>

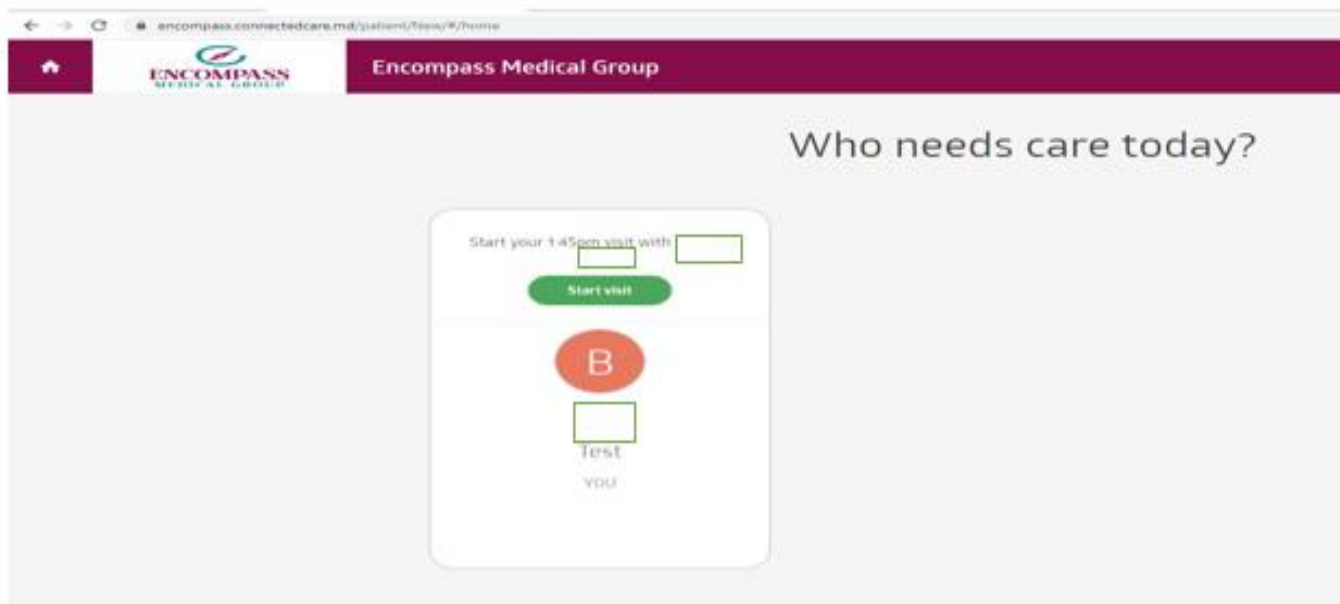
Make sure that you have a **web camera and microphone** capabilities on the device>Make sure to allow your Camera and Audio

<https://encompass.connectedcare.md/public/#/patient>



The screenshot shows a web browser window with the URL encompass.connectedcare.md/public/#/patient. The page features the Encompass Medical Group logo at the top, followed by a maroon header with the text "Patient Login". Below the header, there are two input fields: "EMAIL ADDRESS" with a sub-label "Email address" and "PASSWORD" with a sub-label "Password". A "Remember me" checkbox is located below the password field. A maroon "Login" button is positioned below the checkbox. At the bottom of the login form, there is a link for "Forgot your password?". The footer of the page includes links for "Terms & Conditions", "Contact Us", and a language dropdown menu set to "English (US)".

Step 2: When it is time for your visit click start visit



The screenshot shows the patient home page in a web browser. The URL is encompass.connectedcare.md/patient/View/#/home. The page has a maroon header with the Encompass Medical Group logo and the text "Encompass Medical Group". Below the header, the main heading reads "Who needs care today?". A central white box contains a "Start your 145min visit with" section with two empty input fields and a green "Start visit" button. Below this is a red circle with the letter "B", followed by another empty input field and the text "Test you".

Step 3: Complete the Patient Intake Form>Click Next

The screenshot shows a mobile application interface for a 'Patient Intake' form. The title bar at the top is 'Patient Intake'. Below it, the form is titled 'Intake Form' with the subtitle 'Concerns'. The form contains three sections:

- Primary Reason:** A question 'Please tell us about your condition. What is the primary reason for this visit?' is followed by a dropdown menu with 'Other' selected. A green checkmark is to the left. Below the dropdown is the text 'MOCK TELEMED'.
- Secondary Reason:** A question 'What is the secondary reason for this visit (if any)?' is followed by a dropdown menu with 'Other' selected. A green checkmark is to the left. Below the dropdown is the text 'MOCK TELEMED'.
- Additional notes:** A text input field with 'Add a note' placeholder text. A green checkmark is to the left.

At the bottom of the form, there are two buttons: 'Cancel' on the left and 'Next >' on the right.

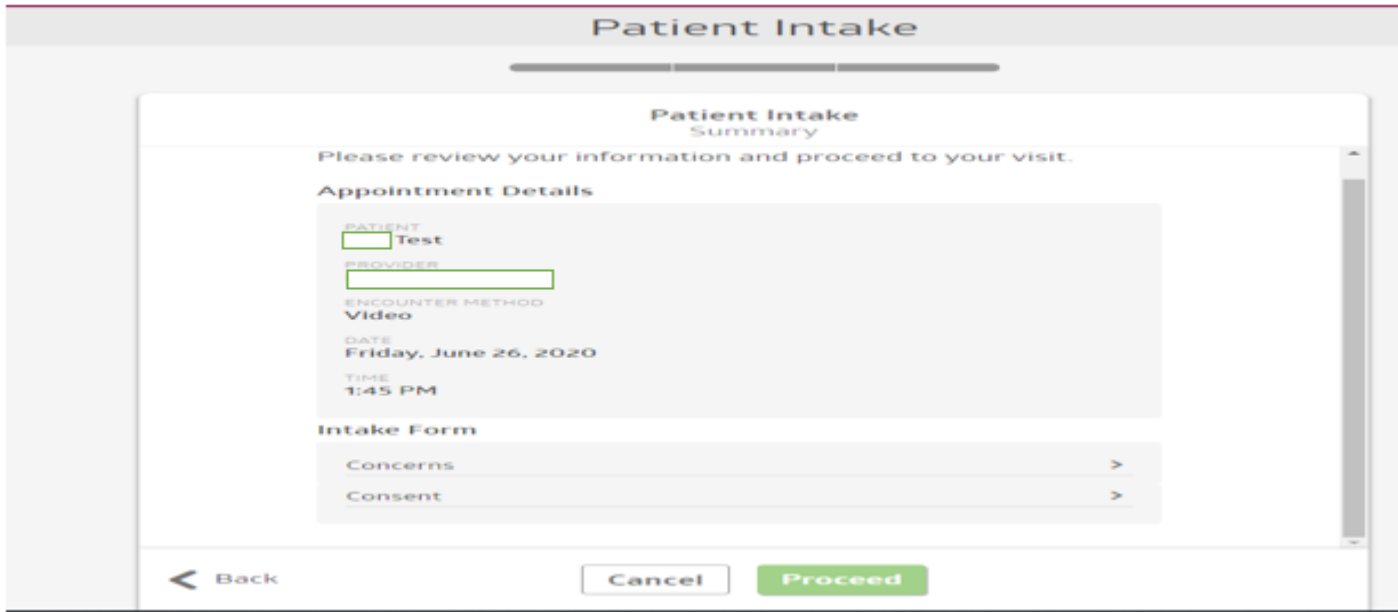
Step 4: Click the box for consent to treat>Click Next

The screenshot shows the 'Consent' section of the 'Patient Intake' form. The title bar is 'Patient Intake'. The form is titled 'Intake Form' with the subtitle 'Consent'. The form contains:

- Consent to Treat:** A heading 'Consent to Treat' followed by a small green-bordered box.
- Text:** 'By clicking "I agree," I acknowledge and accept the Consent to Treat as stated above.'
- Checkmark:** A green checkmark followed by the text 'I acknowledge and accept.'

At the bottom of the form, there are four buttons: '< Back' on the left, 'Cancel' in the center, 'Back to Summary' in a green box on the right, and 'Next >' on the far right.

Step 5: Click Proceed



Patient Intake

Patient Intake Summary

Please review your information and proceed to your visit.

Appointment Details

PATIENT

PROVIDER

ENCOUNTER METHOD
Video

DATE
Friday, June 26, 2020

TIME
1:45 PM

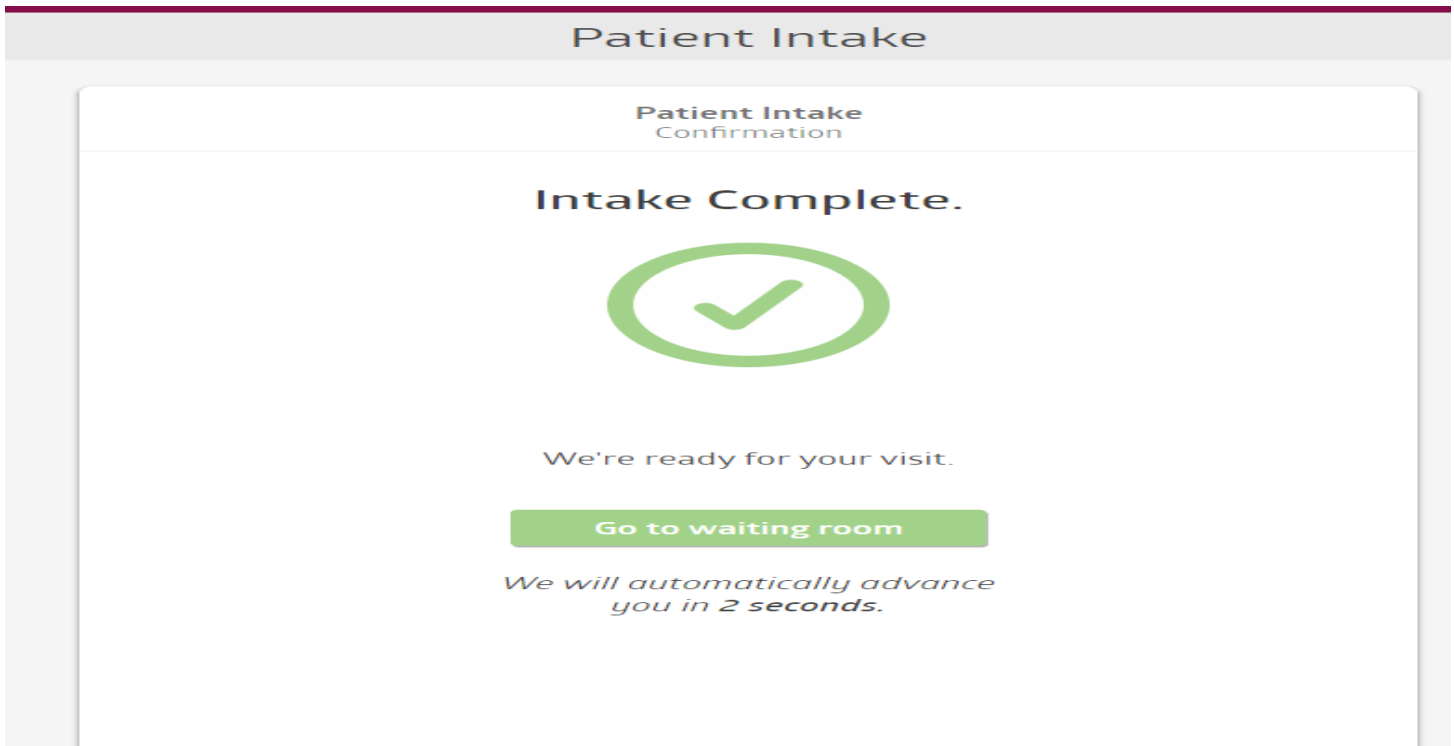
Intake Form

Concerns >

Consent >

< Back Cancel Proceed


Step 6: Click Go to waiting room>This will put you in the Virtual Waiting room where you will wait for the provider to join the visit



Patient Intake

Patient Intake Confirmation

Intake Complete.

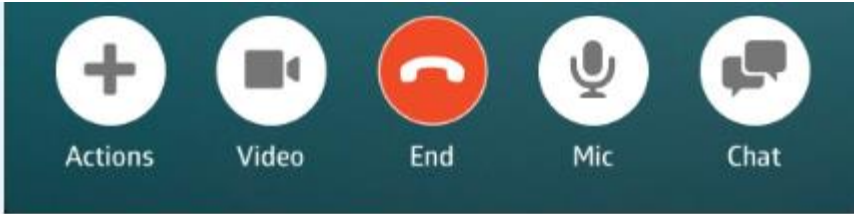


We're ready for your visit.

[Go to waiting room](#)

We will automatically advance you in 2 seconds.

Step 7:



- **Camera Button-** turns the webcam on and off- if there is a line through it, it is turned off- click on it to turn it back on
- **Mic Button-** turns the microphone on and off- if there is a line through it, it is turned off- click on it to turn it back on
- **Red Circle with Phone Button-** Ends the visit- do not click unless the visit is over
- **Actions Button-** gives more options
- **Chat Button-** Allows to message

Please make sure that your device is set up prior to your Virtual Visit. This will allow time for troubleshooting.